

# All Employee Effectiveness and Satisfaction - Scores by Question

UCSD STAFF @ WORK SURVEY: 2010

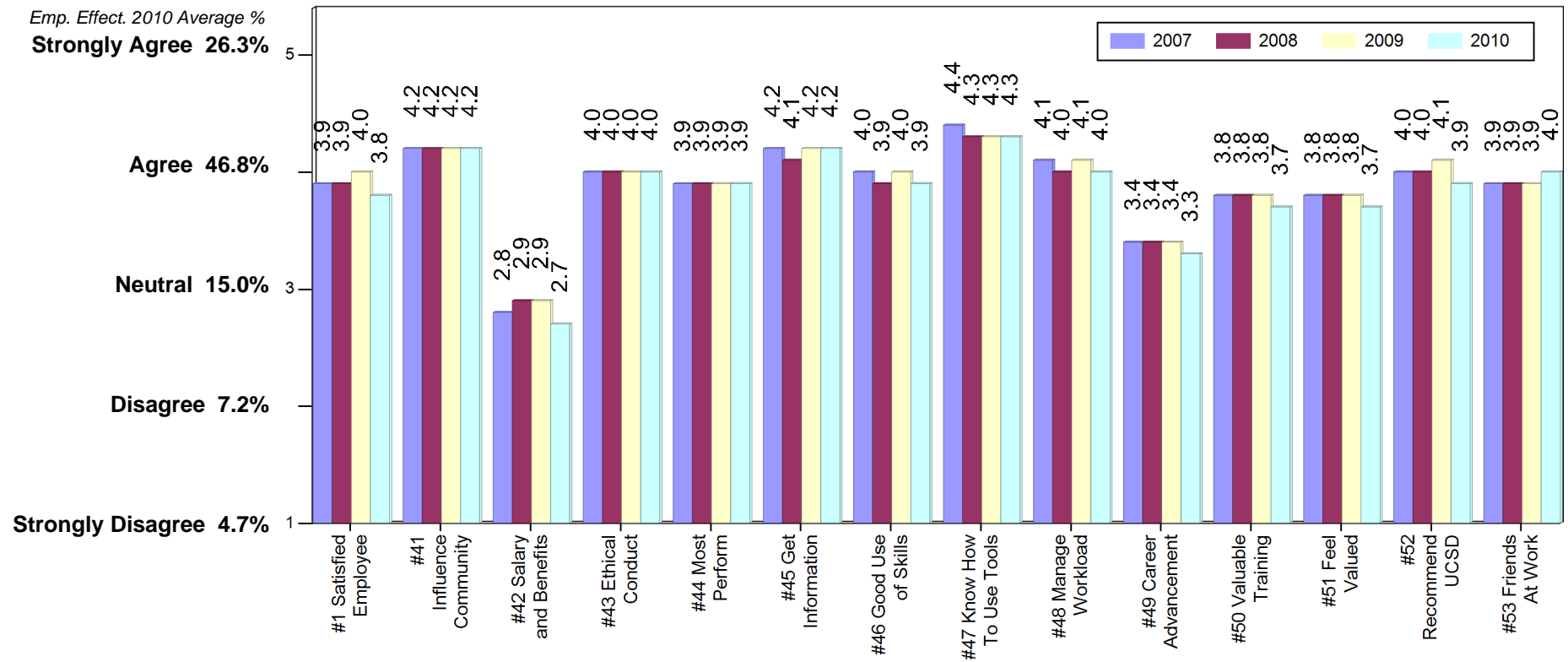


**Percent Evaluating:**  
 2010 = 49%  
 2009 = 47%  
 2008 = 49%  
 2007 = 51%

n/N = 4308/8778 for 2010 \*  
 n/N = 4269/9056 for 2009 \*  
 n/N = 4100/8369 for 2008 \*  
 n/N = 2604/5136 for 2007 \*

**Top/Bottom 2-Box Ratio:**

2010	5.8	25.7	0.6	13.0	9.4	25.6	7.8	90.3	12.0	1.8	6.4	4.8	7.6	15.4
2009	10.8	37.1	1.0	15.0	9.6	30.7	8.6	84.0	16.4	2.6	8.1	6.3	15.5	15.4
2008	9.6	34.7	0.9	14.3	9.3	27.0	7.8	76.0	14.0	2.6	7.2	5.4	11.5	14.8
2007	8.7	37.2	0.8	13.7	11.0	31.0	8.8	90.5	15.3	2.5	7.8	5.4	10.7	9.3



^ Answers were based on a True/False scale prior to 2006 where it was changed to a 5 point scale

# All Leadership Effectiveness - Scores by Question

UCSD STAFF @ WORK SURVEY: 2010



**Percent Evaluating:**  
 2010 = 49%  
 2009 = 47%  
 2008 = 49%  
 2007 = 51%

n/N = 4308/8778 for 2010 \*  
 n/N = 4269/9056 for 2009 \*  
 n/N = 4100/8369 for 2008 \*  
 n/N = 2604/5136 for 2007 \*

**Top/Bottom 2-Box Ratio:**

2010	17.2	21.3	2.8	4.7	8.5	11.1	17.1	4.6	8.1	15.7	3.5
2009	21.5	28.9	3.2	5.5	9.7	13.5	20.9	8.0	8.8	17.8	4.1
2008	18.8	25.0	2.9	4.8	9.1	11.3	18.4	6.3	7.7	16.1	3.6
2007	18.8	23.8	3.4	5.7	10.3	10.9	18.5	6.1	8.2	14.4	4.4

Lead. Effect. 2010 Average %

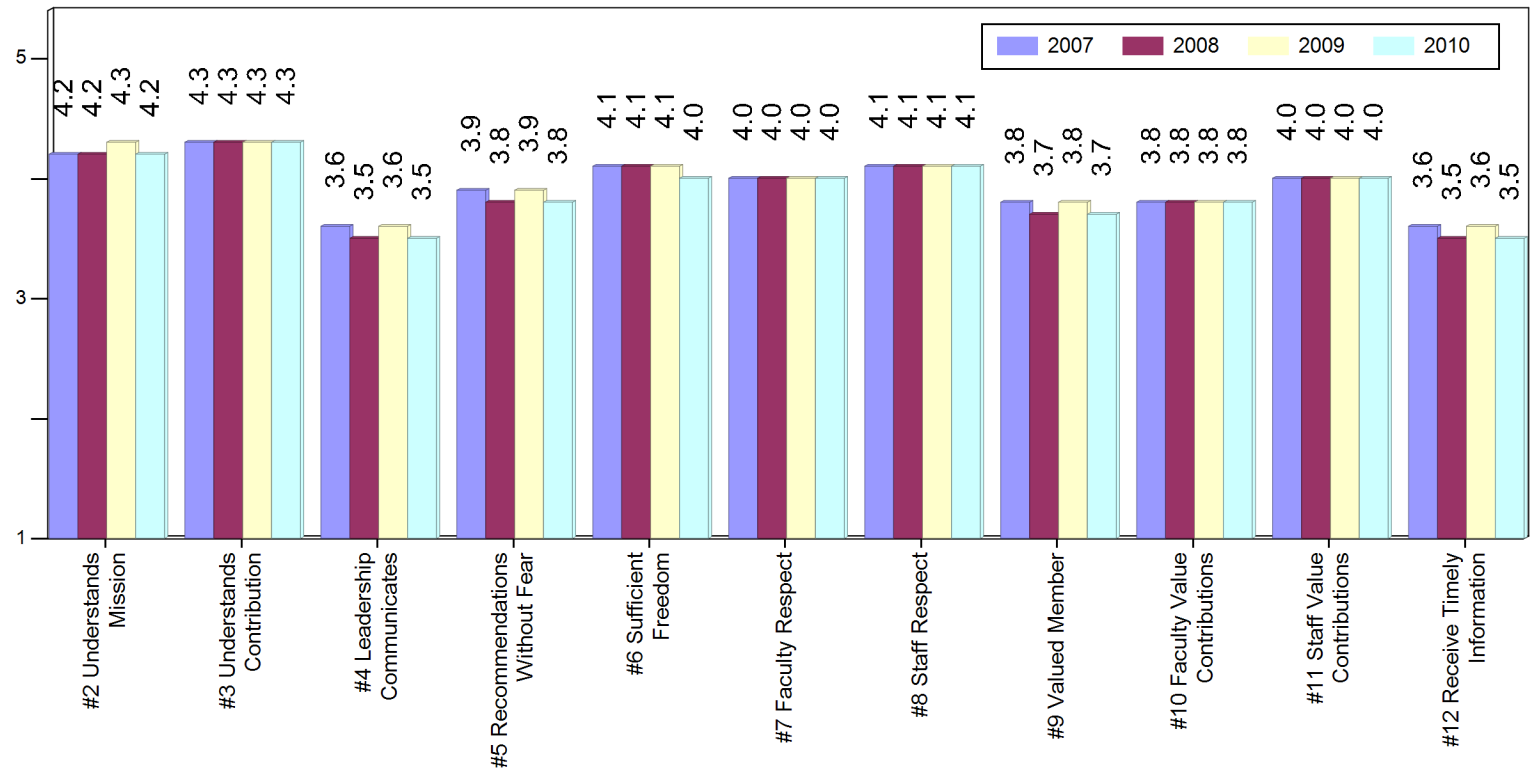
**Strongly Agree 29.4%**

**Agree 45.1%**

**Neutral 15.4%**

**Disagree 6.6%**

**Strongly Disagree 3.6%**



^ Answers were based on a True/False scale prior to 2006 where it was changed to a 5 point scale

# All Department Effectiveness - Scores by Question (Page 1)

UCSD STAFF @ WORK SURVEY: 2010

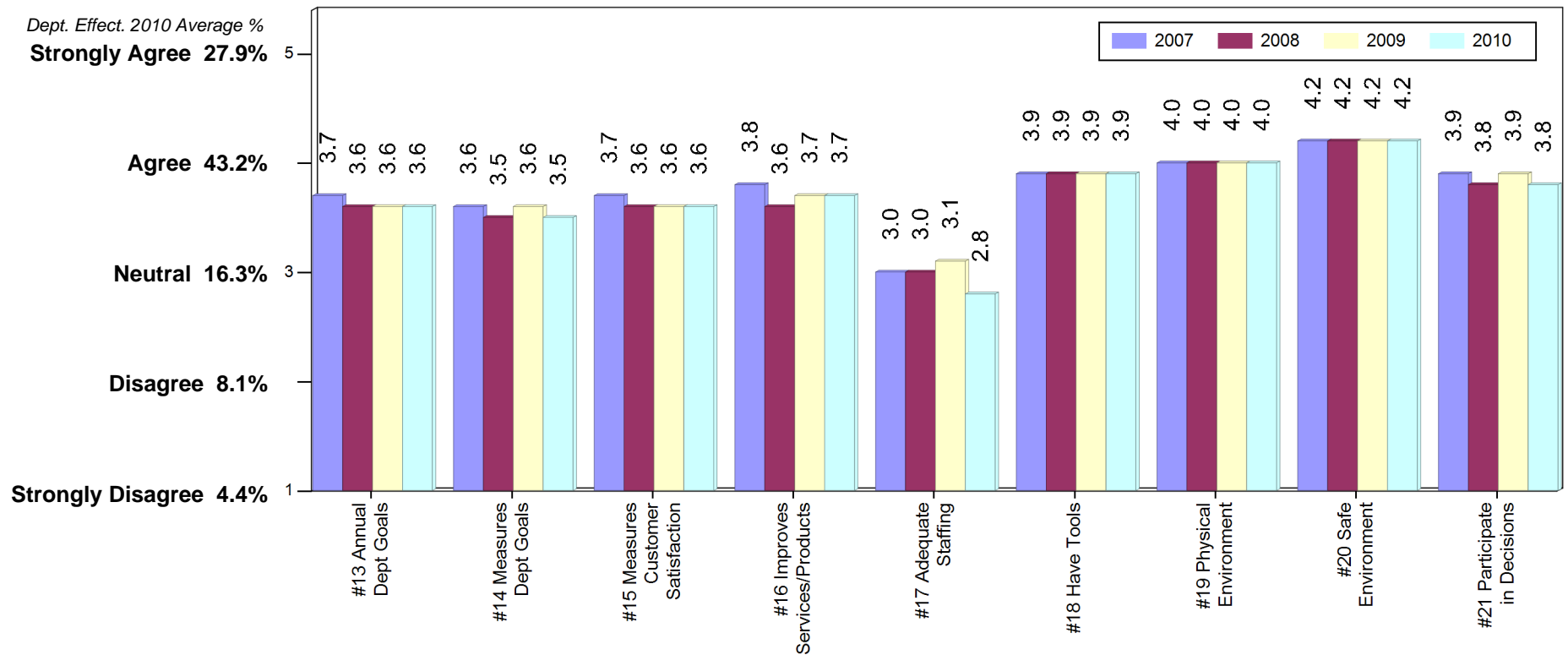


**Percent Evaluating:**  
 2010 = 49%  
 2009 = 47%  
 2008 = 49%  
 2007 = 51%

n/N = 4308/8778 for 2010 \*  
 n/N = 4269/9056 for 2009 \*  
 n/N = 4100/8369 for 2008 \*  
 n/N = 2604/5136 for 2007 \*

**Top/Bottom 2-Box Ratio:**

2010	3.6	3.3	4.0	4.6	0.9	7.7	10.2	17.0	5.5
2009	4.0	3.4	4.0	4.9	1.3	7.9	9.6	20.8	7.0
2008	3.8	3.2	3.6	4.3	1.1	7.6	8.8	19.8	5.8
2007	4.4	3.7	4.4	5.4	1.1	7.4	8.6	22.4	7.1



^ Answers were based on a True/False scale prior to 2006 where it was changed to a 5 point scale

# All Department Effectiveness - Scores by Question (Page 2)

UCSD STAFF @ WORK SURVEY: 2010

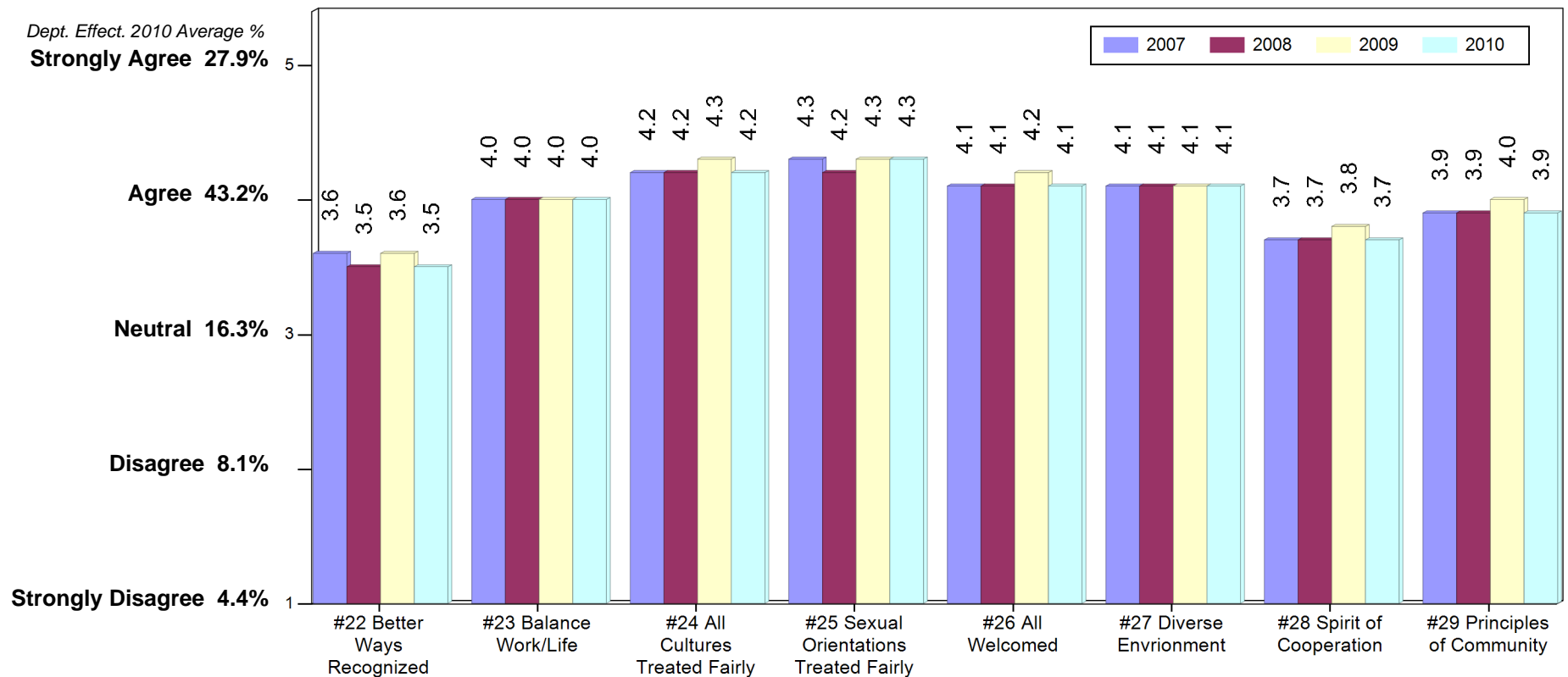


**Percent Evaluating:**  
 2010 = 49%  
 2009 = 47%  
 2008 = 49%  
 2007 = 51%

n/N = 4308/8778 for 2010 \*  
 n/N = 4269/9056 for 2009 \*  
 n/N = 4100/8369 for 2008 \*  
 n/N = 2604/5136 for 2007 \*

**Top/Bottom 2-Box Ratio:**

2010	3.2	7.8	13.3	26.6	15.0	17.8	4.3	9.4
2009	3.6	8.5	15.5	30.4	20.7	19.5	5.0	11.7
2008	3.2	8.1	14.3	22.3	16.9	16.2	4.2	9.3
2007	3.8	8.9	13.1	21.9	14.0	16.6	4.7	10.9



^ Answers were based on a True/False scale prior to 2006 where it was changed to a 5 point scale

# All Supervisor Effectiveness - Scores by Question

UCSD STAFF @ WORK SURVEY: 2010

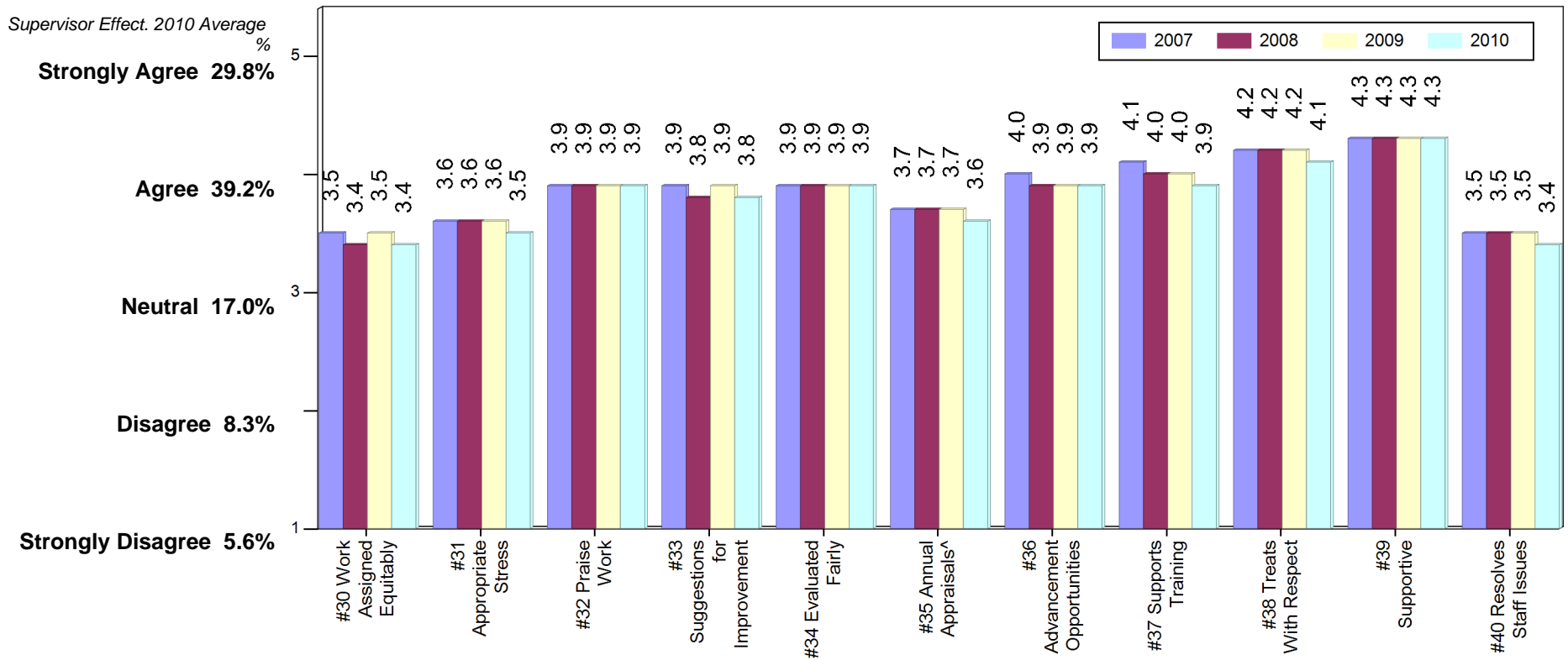


**Percent Evaluating:**  
 2010 = 49%  
 2009 = 47%  
 2008 = 49%  
 2007 = 51%

n/N = 4308/8778 for 2010 \*  
 n/N = 4269/9056 for 2009 \*  
 n/N = 4100/8369 for 2008 \*  
 n/N = 2604/5136 for 2007 \*

**Top/Bottom 2-Box Ratio:**

2010	2.4	3.0	5.4	4.9	6.5	3.8	5.7	7.4	10.6	15.3	2.8
2009	2.9	3.9	6.1	5.8	7.2	4.6	6.5	9.0	12.5	17.0	3.5
2008	2.7	3.6	5.9	5.4	7.2	4.7	6.0	8.3	11.2	16.2	3.0
2007	3.1	3.6	6.5	6.5	7.4	5.1	7.9	10.6	12.7	20.6	3.3



^ Answers were based on a True/False scale prior to 2006 where it was changed to a 5 point scale