Key to Staff@Work Survey scores

Mean Ratings
(scale range from 1 to 5)

- 3.9 or higher = Excellent
- 3.6 – 3.8 = Good
- 3.0 – 3.5 = Marginal
- 1.0 – 2.9 = Low

Two-Box Ratio
(total number of 4’s and 5’s ratings divided by total number of 1’s and 2’s ratings)

- 10.0 or higher = Excellent
- 3.0 or higher = Good
- 2.0 or higher = Marginal
- Lower than 2.0 = Low

Note: 999 = “infinity” (e.g. zero number of 1’s or 2’s ratings)