# ACT Campus Overview

February 1<sup>st</sup>, 2011

Emily Deere - Exec Dir. IT Apps ACT

Administrative
Computing &
Telecommunications





## **NGN** Benefits

- "UCSD has the most sophisticated campus network in the country", Jim Dolgonas, CENIC president
- Increased PI competitiveness
- Model encourages use of the network
- Sustainable model for equipment replacement
- Unlimited domestic long distance phone calls
- Improved email, spam, security, helpdesk
- Ubiquitous wireless coverage



## **NGN3 Services**

- > Continuing wireless enhancement
- New tools for security mitigation
- Support cloud computing
- Email/calendaring
- Upgraded ID management services
- > 10G to many buildings

## Cellular Coverage

- Coverage maps created by ATT
  - Specific needs for some buildings
  - > 10 new mini sites

- > Verizon improvements
  - In the works



## "First day of Classes"

Effort and projects to create a smooth day for our students

- Sent staff out to survey students
- Created method to cap servers to N people
  - > Eliminated frozen servers
- Moved common links to front page
  - Less movement on the site to get to important info
- Updated error messages to make user friendly





Open Source Administrative Software by higher education, for higher education

- > Kuali Coeus
  - Member of the Consortium
  - The Kuali Coeus (KC) project is building a comprehensive system to manage the complexities of research administration that fully addresses the needs from the faculty researcher through grants administration to federal funding agencies
- > Kuali Rice
  - Member of the Consortium
  - Middleware development / architecture



## Campus Web office

- Blink 2.0
  - Rewrite rolled out in 2010
  - Self Service
- University Content Management System
  - To manage any UCSD website
- UXT team (User Experience & Technology)





## Web, Security & Accessibility

- > Emergency Protocols
  - Banners, messaging built in
- Electronic Accessibility
  - New Committee formed at UC level UCSD chairing committee
- Secure messaging
  - New methods to contact students outside of standard e-mail
  - New portals in TritonLink



### **Mobile Framework Discovery Process**

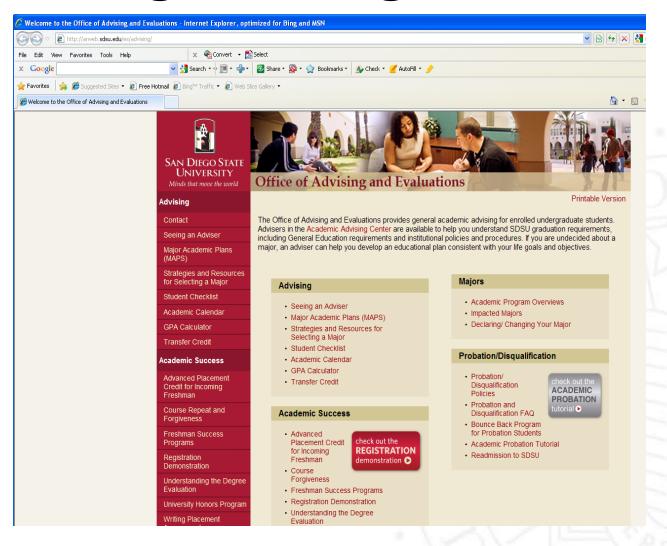


## **UCLA** mobile





## Reviewing Advising sites





## **TritonLink 2.0**

- Redesign of Home page
- Content review and reorganization
- My TritonLink enhancements
- > Update decorator for tools



#### **Content Review**

#### Card Sort – student feedback

Evaluate tab headers Look at groupings of content within tabs

#### New page layouts

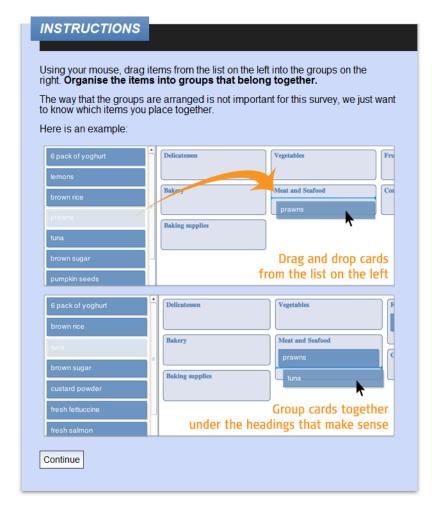
Drawers for long process pages Remove TritonLink brand from content Improved templates and styles

## Ability to pull content from other sites

#### Resources

TritonLink team CWO



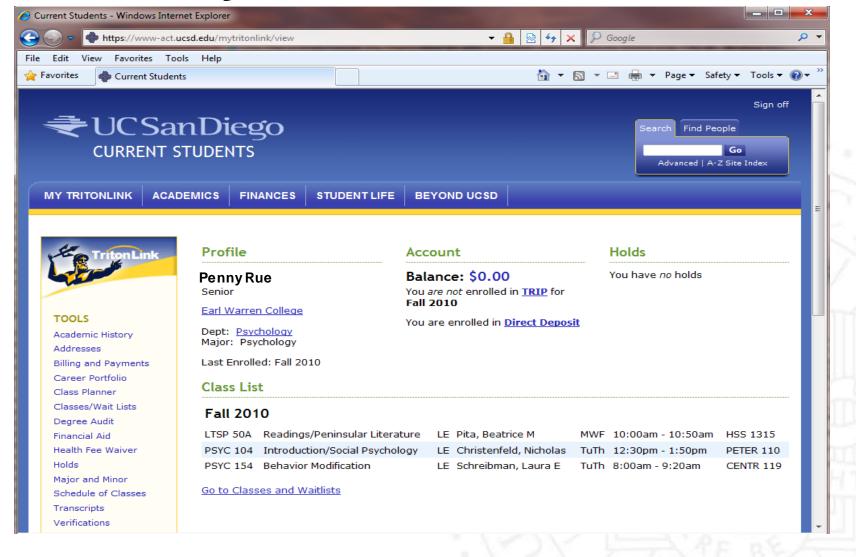


## **MyTritonLink enhancements**

- Designer working on distinct look
- Link back to content via tab
- Added features
  - Status updates
  - Messaging
  - Tools found from tab navigation
- > Resources
  - TritonLink, CWO, ITAG

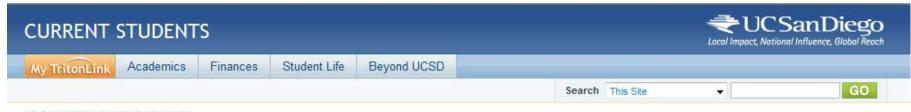


## **Current My TritonLink**





## TritonLink and My TritonLink



UC SAN DIEGO " CURRENT STUDENTS



#### UPDATE DECORATORS

- Branded as My TritonLink
- Organize tools via tabs
- Current Student tab back to content
- Program for flexibility and updates
- •Resources:
  - •ITAG, TritonLink



## Redesigns, New Sites & Webapps

#### Now live...

- CREATE (May)
- SD-CAB (June)
- San Diego Writing Project (June)
- Current Students Home Page (June)
- Online Giving Redesign (July)
- Program for Religion (August)
- Chancellor's 5K (August)
- Disability Resources (August)
- Philosophy (September)
- <u>Libraries</u> (September)
- Celebrate50 (September)
- <u>Physical Sciences</u> (September)
- Office of Graduate Studies (Oct.)
- Career Services Center (Nov.)
- Social Media (Nov.)
- Social Sciences (Dec.)
- Psychology (Dec.)
- Philosophy (Dec.)

#### Next up...

Ethnic Studies Dept.

Literature Dept.

Math Department

Conflict of Interest (COI)

**LGBT** Resource Center

Chemistry Department

**Animal Care** 

Academic Affairs

Giving

**External Affairs** 

Parents & Families

Fiesta De Las Estrellas

College Programs

(Global Justice, Law & Society)



## Large Academic Applications

- eCourse
  - Allows courses to be defined and approved through an online workflow routing
- eGrades
  - Allows courses to be graded electronically
- Regulations
  - Constant improvements for internal and external regulation controls



## Instructional Technology Fee

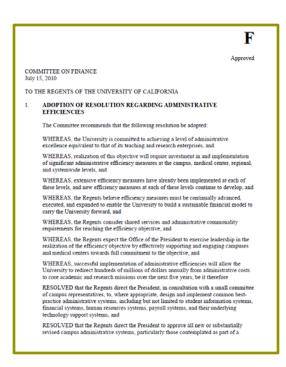
#### > PROPOSAL

- \$4 per unit fee applied to undergraduate courses effective Fall 2011.
- Fee is capped at 15 units per student per quarter
- 25% of fee revenue will be allocated to financial aid
- Fee will ramp up over a three year period at \$4 in year one, \$5 in year two, \$6 in year three, and will be maintained at the \$6 level at least through year 5 (AY 2016)
- Appropriate graduate courses will be incorporated into the fee structure in year two (AY 2013)
- An advisory committee will be established consisting of faculty and students to identify priority projects and develop a rolling five-year plan and annual budget.



## **Administrative Efficiencies**

- Collaboration between UC campuses and Medical Centers
  - Create standard processes
  - Substantial investments in efficiencies





## **Applications of Note**

- Academic Personnel OnLine (Review/Recruit)
- Marketplace SciQuest
- Campus Asset Management System
- Transaction Sampling and Audit Profiler
- Index Management
- CCM distribute/consolidate funds
- Payment Plus
- MyFunds
- > HVPO Webservice for info directly from IFIS
- > eCourse, eGrades, TritonLink 2.0 development



## **Questions?**







© 2003 United Feature Syndicate, Inc.