



# Behavioral Threat Assessment and Management

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Meeting of the Undergraduate Academic Advising Council (UAAC)



### Overview

- Review USSS/DOE/FBI findings and recent cases of campus violence.
- Present the UC San Diego Behavioral Threat Assessment & Management (BTAM) team organizational structure and process.
- ❖ Your role How to avail yourself of the process.



### Findings from USSS/DOE/FBI

- Majority of incidents occurred at 4 yr institutions during 1990's and 2000's.
- Highest number of incidents occurred in California.
- ❖ The majority of incidents were perpetrated by one individual and, of those, most of the subjects were male (94 percent).
- Firearms were used most often (54 percent).

Source: Campus Attacks: Targeted Violence Affecting Institutions of Higher Education, USSS/DOE/FBI. 4/2010



### Recent Case







April 2, 2012
Oikos University, Oakland CA,
One Goh, Academically disqualified student, suspected
murderer of 7 people, said to be looking for an administrator



## Other Cases

- Mid-Atlantic Christian University, NC, 10/4/2010 1 dead Student on student/handgun.
- University of Texas at Austin, 9/28/2010, 1 dead Student/self-inflicted/automatic rifle.
- University of Alabama, Huntsville, 2/13/2010; 3 deaths Faculty member/handgun.
- ❖ UCLA, 10/9/2009 Student on student/slashing and stabbing.
- ❖ Virginia Tech, 1/29/2009; 1 dead Student on student/beheading.
- ❖ Northern Illinois University, 2/14/2008; 6 deaths Former student/shotgun.
- ❖ Virginia Tech., 4/16/2007; 33 deaths Student/automatic rifle.
- ❖ San Diego State University, 8/15/1996. 3 professors killed by masters degree student Frederick Martin Davidson.



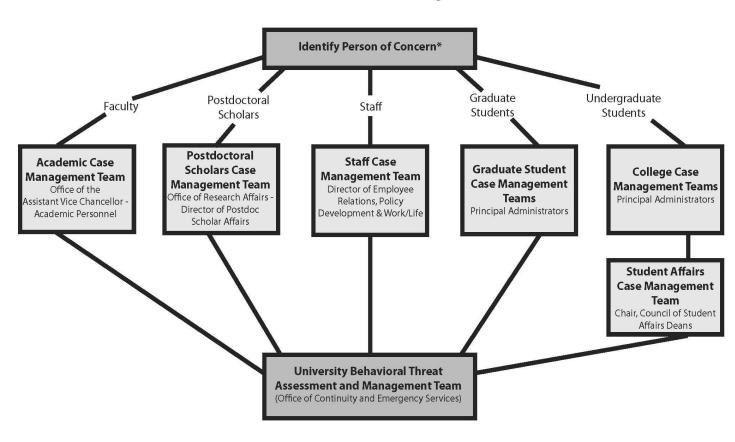
### Goal

Prevent, respond and recover from incidents that involve threatening behavior by setting into motion a response which leads to a positive outcome.





#### **Behavioral Threat Assessment and Management Flow Chart**



\*In life-threatening or emergency situations, immediately call UCSD Police 9-1-1 from a campus phone or (858) 534-4357 from a cell phone or off-campus phone.



### Behavioral threat sequence of events

Behavior that is perceived as posing a direct or potential threat of violence is observed and reported.



Facts are gathered about the incident/behavior by the person receiving the report.



Perception of the threat drives the sense of urgency and nature of who is contacted.



Campus Behavioral Threat & Management Team consulted.



If not perceived as an immediate threat, HR/others usually contacted.



If perceived as an immediate threat, the police are called.



# Significance of WAVR-21

- Accepted evaluative tool that assists the team in assessing risk and determining response
- Helps identify possibility and prevention of violence!
- Part of defensible process should a tort claim arise – selected an accepted evaluative tool and used the tool in assessing and responding to the risk



### WAVR-21 Context

- Evaluative tool for assessing behavior based on published literature
- In order to protect:
  - University community
  - Individual exhibiting the behavior
  - Community at large
- Doing the best we can to keep people safe



# WAVR-21 coding grid

Disclaimer:																
(*Professiona	al Us	ers") as a	guide for	organ	izing,	priorit	tizing,	, and int	erpreting	data	during	the w	vorkplace	incide	nt or	threat
management													se Profes	sional	Users	The
Coding Grid	may (	only be use	d by Corp	orate o	r nor	-Profes	ssion	al users	for educa	tional	purpose	S.				

Case/Name Identification:	Date Completed:

#### WAVR-21 Coding Grid

	Risk Factor Items	Absent/ Mild	Present	Prominent	Recent Change (>, o, <)*			
1.	Motives for Violence			-, -				
2.	Homicidal Ideas, Violent Fantasies or Preoccupation							
3.	Violent Intentions and Expressed Threats							
4.	Weapons Skill and Access							
5.	Pre-Attack Planning and Preparation							
6.	Stalking or Menacing Behavior							
7.	Current Job Problems							
8.	Extreme Job Attachment							
9.	Loss, Personal Stressors and Negative Coping							
10.	Entitlement and Other Negative Traits							
11.	Lack of Conscience and Irresponsibility							
12.	Anger Problems							
13.	Depression and Suicidality							
14.	Paranoia and Other Psychotic Symptoms							
15.	Substance Abuse							
16.	Isolation							
17.	History of Violence, Criminality, and Conflict							
18.	Domestic/Intimate Partner Violence							
19.	Situational and Organizational Contributors to Violence							
20.	Stabilizers and Buffers Against Violence	prominent	present	absnt/mild				
	Additional Item: Organizational Impact							
21.	Organizational Impact of Real or Perceived Threats							

<sup>\* &</sup>gt; worsening or escalation

#### Notes:

o no change

<sup>&</sup>lt; improvement

<sup>1.)</sup> If data are unavailable or notably incomplete for a risk factor, enter "i" for insufficient information.

<sup>2.)</sup> If "Recent Change" moves two columns in same direction between ratings, enter two checks, i.e., >> or << .



### Issues

- Aberrant behavior
- Violence toward self/others
- Substance use: Alcohol, prescription drug abuse
- Mental health issues may be part of picture but is not causal: Bipolar disorders, Depressive disorders, Psychotic episodes, Post-Traumatic Stress Disorder (returning veterans), Asperger's syndrome



### Issues

- Right to privacy v. threat to self/others
- Student/staff and faculty rules of conduct
- Records retention and disclosure



### **Integrative Threat Assessment Model**

### Making an assessment:

A. Does the person **pose a threat** of harm, whether to him/herself, to others or both?

B. If the person does not pose a threat of harm, does the person otherwise show a need for help or intervention?



### **Integrative Threat Assessment Model**

### Decision Point: Develop and implement a plan

- Monitor the situation
- Engage the person
- Behavioral contract
- On-Campus and other interventions
- Voluntary leave of absence
- Interim suspension/involuntary withdrawal

### **Core actions**

- 1. Contact & engagement
- 2. Provide safety and comfort
- 3. Stabilization
- 4. Information gathering
- 5. Offer practical assistance
- 6. Connect to social support
- 7. Provide education and resources
- 8. Link to services and referrals





Adapted with permission from F.S. Calhoun and S.W. Weston (2003). Contemporary Threat
Management: A Practical Guide for Identifying, Assessing and Managing Individuals of Violent Intent.

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### Red Folder/What to do



#### **FACULTY & STAFF 911 GUIDE**

#### SEE SOMETHING? SAY SOMETHING.

Concerned about what you have witnessed in a student's behavior or class work?

Call for assistance or a consultation.

#### **TELEPHONE NUMBERS AT A GLANCE**

(all numbers in 858 area code)

#### **EMERGENCY** – Life threatening situation:

From a campus phone:	Dial 911
From a cell phone, call UCSD Campus Police:	534-HELP (4357)

#### PRINCIPAL ADMINISTRATORS (PA):

Revelle	534-3493	Marshall	534-4390	Roosevelt	534-2237
Muir	534-3587	Warren	534-1720	Sixth	822-5953
Office of 6	534-3871				
School of	534-3700				
Skaggs So	822-5581				

#### ADDMONAL RESOURCES:

534-3755
534-3300
534-6225
534-5793
534-4382
534-3730
534-0777
534-8298
822-1577
534-3456
534-9689

If in doubt, call the UCSD Police Department 534-HELP (4357)

#### ASSISTING STUDENTS OF CONCERN

#### DISRUPTIVE STUDENT

A student whose conduct is clearly and imminently reckless, disorderly, dangerous, or threatening including self harmful behavior

#### **GETTING HELP**

If you are concerned for your/others' safety due to a student's disruptive and/or threatening behavior Call 911 or the Campus Police

#### THEN REPORT TO:

#### For Undergrads:

The College Dean of Student Affairs (PA)
The Department Undergraduate
Student Affairs Coordinator

#### For Grads and Professional Schools:

The Office of Graduate Studies (PA) The School of Medicine (PA) The Skaggs School of Pharmacy (PA)

#### CONSULTATION OR EMERGENCY COUNSELING

Call a PA, SPJA, CAPS, OSD, SHS or the Ombuds

#### DISTRESSED STUDENT

A student with a cluster of persistent behaviors who seems unduly anxious, sad, irritable, withdrawn, confused, lacking motivation and/or concentration, seeks constant attention or demonstrates bizarre, erratic behavior, or expresses suicidal thoughts

#### GETTING HELP

#### Consultation and Referrals Call CAPS, OSD, SHS, Ombuds or a PA.

Administrative/Judicial Affairs:

Call a College Dean of Student Affairs, or the PA for the OGS, SOM, the Skaggs School of Pharmacy, SPJA

#### Academic Status

Call and consult
College Dean of Student Affairs
College Academic Advising
Dept. Undergraduate Student Affairs Coordinator
Graduate Department Chair
Graduate Affairs

#### IN CASE OF ILLNESS OR INJURY

Emergency medical situation: 911 Non-urgent: SHS

#### If a student is causing a disruption but does not pose a threat:

- Ensure your safety in the environment. Use a caim, non-confrontational approach
  to defuse/de-escalate the situation.
- Set limits by explaining how the behavior is inappropriate.
- If behavior continues, ask the student to stop and warn them that official action may be taken.
- If the disruptive behavior persists, notity the student that disciplinary action may be taken.
   Ask the student to leave, inform them that refusal to leave may be a separate violation subject to disciplin.
- If you believe there is a safety risk, contact campus police. Immediately report the incident
  to the appropriate PA (listed above).



### 'FAU STUDENT GOES CRAZY IN CLASS'

What to do before, during and after an incident.

- 1. Plan for your safety code word.
- 2. Practice.
- 3. Go with your gut.
- 4. Call 911.



# **Questions?**

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### Sources

- Meloy and White, WAVR-21 A Structured Professional Guide for the Workplace Assessment of Violence Risk.
- Campus Attacks: Targeted Violence Affecting Institutions of Higher Education. USSS/DOE/FBI. (2010)



# Thank you