

UC San Diego

Student Retention & Success

Student Success Coaching Fall 2016

Dr. Jeff Orgera
Assistant Vice Chancellor-
Student Retention and Success

*UAAC
May 17, 2016*

Personalized Roadmap for Student Success

- The **goal is to provide an individualized success plan** for selected incoming and continuing students who are first generation, face academic challenges, or are recipients of selected institutional or community-based scholarships.
- **Identified** through pre-enrollment academic and non-cognitive characteristics, analysis of graduation data, and high school quintiles.
- Charged with outreach and high touch proactive interventions that are **fundamentally different from academic advising.**
- Student Success Coaches, through a **strategic series of coordinated interactions** grounded in proactive and appreciative education principles, will facilitate increased year-to-year retention, four- and six-year graduation rates, and progress toward a degree.

Framework for Practice

- Appreciative Education is grounded in the intentional collaborative practice of asking positive, **open-ended questions** that help students optimize their educational experiences and achieve their dreams, goals, and potential.
- Coaches will meet regularly with their cohort of assigned students and communicate through phone, email, and text messages throughout the academic year. Coaches will **ensure that students are connecting** with:
 - Faculty
 - Staff
 - Campus Resources



Definition & Role of the Student Success Coach

- Responsible for outreach and **proactive interventions** with designated cohort of students.
- Deliver learning strategies and develop study management plans to meet the **unique academic needs** of all students in their caseload.
- Work **in close partnership and collaboration** with the Deans of Advising, Student Affairs and the Commons.
- Deliver ongoing outreach, referral, follow up, and academic support to students who would benefit from **holistic coaching**.

Timeline for Hiring - (4FTE)

- Phone and on-campus Interviews: 5/16/16 – 6/10/16
- Review feedback and make offer by 6/17/16
- Student Success Coaches to begin at UC San Diego by July/August
- Training in the VAC, college and campus resources, student affairs opportunities, high impact practices, community centers, learning strategies

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QUESTIONS?

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